



## BOOKING CONDITIONS

**Confirmation;** Bookings cannot be confirmed until deposit is received.

**Payments;** Payments may be made by EFT or by cash, credit card, or cheque. Visa and MasterCard payments incur a surcharge of 1%. Amex/Diners incur a surcharge of 1.9% of the payment amount. Cheques must be provided at least 7 days prior to the departure. EFT must be made at least 72 hours prior to departure and received into our account prior to departure.

**General bookings;** Full payment is required prior to departure.

**New Year's period bookings:** Full payment is required 60 days prior to departure.

**Refunds;** There are no refunds available under any circumstances.

**Unsafe weather;** EastSail determines the suitability of conditions and the possibility of postponement on the day of the charter. **Postponements;** In the case of an approved postponement, the deposit will be held by EastSail for you to rebook this charter, less a \$300 administration fee and the full amount of any catering, drinks and crew fees. This charter can be rebooked for a date within 6 months of the original booking, after which the credit will expire.

**Bond payments;** Credit card bonds are authorised, but not charged by a process called 'Pre Authorisation' Your credit limit will be affected for approximately 5 business days. Commonwealth Bank card holders can be affected for up to 30 days. The pre-auth will be converted to a sale in the event of loss or damage or we receive a notification of damage to third party property. Bareboat charter bonds are doubled for NYE and racing.

**Damage / Marine Toilet / Cleaning;** Any loss or damage to the yacht or equipment will be charged to your bond. A charge of \$250 will be charged if the toilet is blocked. Please leave the yacht tidy with dishes done or there may be a cleaning fee.

**Vessel;** EastSail reserves the right to change a charterer's booked vessel to another vessel of similar size and/or style as possible or cancel or postpone any booking.

**Catering;** You are welcome to bring your food and drinks with you on our boats or these can be ordered through EastSail suppliers. There are surcharges for BYO on Yarranabbe. Final numbers are required 72 business hours prior to departure. Catering cannot be varied or cancelled after this time. Drinks can be ordered through us. No returns or storage for left over drinks is available. The boats are equipped with plates, bowls, cups etc., which you are welcome to use provided they are washed after use.

**Car Parking;** Parking can be difficult around the water front, please allow enough time. Generally in the surrounding streets one side of the road offers unrestricted parking and the other side is limited to 2 hours. There are 2 parking stations in New McLean St, Edgecliff and limited parking at the Vibe Hotel on Bayswater Road. Book in advance [nina@divvy.com](mailto:nina@divvy.com)

**Attire;** Comfortable clothing and dressing in layers, a snug fitting cap, sunglasses with safety strap and sunblock is recommended. We have long spray jackets available for use during your charter. Wearing suitable footwear is important. Please ask your guests to wear soft soled, non- marking shoes. Hard soled shoes, high heels and black soled shoes can damage or mark the decks. Bare feet and thongs do not give adequate protection.

**Rigid plastic or metal food containers/coolers, hard suitcases or bags with wheels;** Are not permitted aboard due to the damage they cause to the varnish work. Each yacht has either an icebox or a fridge. Foam coolers or soft cooler bags are permitted. Ice is available for purchase.

**Docking/Rafting;** Our vessels may not be taken alongside any dock, jetty or other vessel. A rowing dinghies is available, please advise us if you require a dinghy, see below. Water taxis can be contacted to do transfers from the yacht to shore. Docking damage to the yacht is the greatest (most expensive) risk and may exceed the value of your bond.

**Location;** Bareboat charters starts and finish at our base in Rushcutters's Bay. Skippered charters have the option of an alternate pick up and/or drop off locations at additional cost and/or time sacrifice.

**Dinghy, Linen, Children's Life Jackets & Awnings;** can be booked in conjunction with a charter. There is no cost for awnings or dinghies except over NYE where demand exceeds supply. Linen must be pre-booked and a fee applies.

**Charter Agreement, Area & Bareboat Overnight Charters;** A charter agreement must be signed by the charterer prior to departure. Our boats are licensed to operate on the smooth and partially smooth waters of Sydney Harbour. Our Beneteau First 40 'Leeward' and Beneteau First 47.7 "Marguerite" have licenses that allow limited offshore operation to approved bareboat customers. Bareboat charterers will receive a full briefing prior to departure, and must not be underway between sunset and sunrise. Skippered: the sunset restriction does not apply with one of our qualified skippers onboard and some boats have offshore capability.

**Surcharges & Special Conditions;** Apply to Christmas - New Year's period and Australia Day.

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